

NIDA VOCATIONAL STUDIES 2017 STUDENT HANDBOOK

Welcome, and congratulations on taking up the opportunity to study with us!

We are committed to giving you the best possible experience during your time with us and keen for you to let us know at any stage if there is anything we can do to make your learning experience a better one.

This handbook contains vital information regarding the services available to you as a NIDA student, and other information regarding how NIDA's policies and procedures ensure the best possible learning and teaching experiences for all involved.

Read this handbook in conjunction with the NIDA student policies and procedures published on the Vocational Studies pages of the NIDA website.

We look forward to an exciting year at NIDA and trust that you will have a challenging and fulfilling time with us.

Mark Gaal

Director, Vocational Studies

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National Institute of Dramatic Art | www.nida.edu.au

The contents of this document are subject to revision at any time. Amendments, corrections and deletions will be circulated as an addendum to the Handbook during the year.

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GOVERNANCE

NIDA is a not-for-profit public company limited by guarantee, with a Board of Directors. An independent private education provider, NIDA has a strong relationship with the University of NSW (UNSW)

THE NIDA BOARD OF DIRECTORS

The Board of Directors controls the business of the company and acts to promote its objectives and interests.

For information visit www.nida.edu.au/about-nida/who-we-are/board-of-directors

THE NIDA ACADEMIC BOARD

The Academic Board is responsible for overseeing NIDA's academic program. Membership includes NIDA graduates, a staff representative and the President of SCON.

For information visit www.nida.edu.au/about-nida/who-we-are/academic-board

THE DIRECTOR'S CONSULTATIVE COMMITTEE

This committee comprises the Director/CEO, senior staff and SCON representatives. The Director consults with students on matters such as policy, NIDA activities and NIDA's relationship with the profession. It is also the means by which students may bring matters to the attention of the Board of Directors and/or the Academic Board.

NIDA VOCATIONAL STUDIES

NIDA offers BFA undergraduate and MFA graduate degree courses, and Vocational Education and Training (VET) diploma courses.

VET at NIDA enables students to gain qualifications for a range of entertainment industry employment opportunities, and specific skills related to the production of theatre, film and television.

The Australian Skills Quality Authority (ASQA) is the national regulator for VET qualifications. ASQA regulates courses and training providers to ensure nationally approved quality standards are met.

NIDA is an approved delegate of the ASQA. Our Registered Training Organisation (RTO) ID number is 90349.

KEY CONTACTS

- Director, Vocational Studies: Mark Gaal - mark.gaal@nida.edu.au 9697 7573
- VET Manager: Jane Newton - jane.newton@nida.edu.au 9697 7514
- Department Administrator: Marie Mitris - marie.mitris@nida.edu.au 9697 7516
- NIDA reception: reception@nida.edu.au - 9697 7500

POLICIES AND PROCEDURES

You are governed by a range of policies and procedures. Read these by visiting the Vocational Studies pages on the NIDA website www.nida.edu.au/courses/vet/vet-student-policies

COURSE ENROLMENT

To enrol, read the course offer information we sent you via email, and return any requested forms and declarations to NIDA by their due.

FEES AND THE PAYMENT OF FEES

Fees vary for NIDA Diploma courses. Check the NIDA website to identify the total fees, and fee payment schedule, for your course.

These details are also in the course offer information we sent you via email.

Payment options for your fees are

- accessing a Government VET Student Loan (capped at \$10,000), and paying the remainder of the fees in instalments
- paying fees in full, in instalments throughout the year

Payments are due on the Census Dates.

Should you not wish to complete your course; the Census Date /Payment Due Date in each term gives you the opportunity to withdraw before that date without having to pay fees for that term.

Should you wish to complete the course and don't pay fees by the Census Date /Payment Due Date, we will suspend your tuition, and you will not be able to attend classes until you have made payment.

WITHDRAWAL

If you need to withdraw from your course, you may do so at any time by writing to the Director, Vocational Studies.

If you have withdrawn from your course, you will receive a Statement of Attainment for any subjects (units of competency) you have successfully completed prior to withdrawal.

EQUIPMENT /COURSE MATERIALS

NIDA provides the facilities, equipment and course materials you require to undertake your studies with us.

If we require you to obtain specific items related to your learning, we will have indicated this in the course offer information we sent you via email. Contact us if you require further information or would like to discuss this.

ASSESSMENTS

VET courses use competency-based training and assessment. Coursework places emphasis on acquiring practical skills, as well as knowledge, in relation to an area of study.

Assessments need to confirm that you can perform your skills to the standard expected in the entertainment industry. This confirmation results you being marked Competent or Not Yet Competent in a particular skill.

If you are deemed Not Yet Competent, NIDA will offer you opportunities for re-assessment.

There will be some written assessments in the form of reports and/or exercises. However, most assessments will require NIDA assessors to formally observe you demonstrating your skills.

These assessments will usually take place in the second half of each term. You will receive information on when assessments will be scheduled, and what the nature of the assessments will be, at the beginning of each term.

For further details refer to the Assessment Policy published on the Vocational Studies pages on the NIDA website.

PLAGIARISM

Plagiarism is a type of intellectual theft. For further details, refer to the Plagiarism Policy published on the Vocational Studies pages on the NIDA website.

ATTENDANCE

You are required to be punctual, and to attend all timetabled classes and rehearsals. For further details, refer to the Attendance Policy published on the Vocational Studies pages NIDA website.

If you expect to be late or absent, telephone NIDA Vocational Studies on 9697 7516.

For further details refer to the Attendance Policy published on the Vocational Studies pages on the NIDA website.

COURSE PROGRESS

NIDA has procedures in place to support you if you are at risk of failing to achieve satisfactory course progress. In this case, you would be provided with advice and assistance to improve your performance and results.

If you are at risk of not making satisfactory progress, as identified by the relevant teaching staff, you may be asked to develop a Performance Improvement Plan with Vocational Studies staff. This Plan would identify the key areas for improvement and recommends specific improvement strategies as well as review dates.

The Plan may include one or more of the following depending on your circumstances:

- meetings with the relevant teaching staff
- specific activities designed to improve areas of learning needs
- additional work or assessment tasks
- reassessment
- support from the UNSW Counselling Services
- support from the UNSW Learning Centre

PROFESSIONAL PRACTICE

Creative endeavour for the entertainment industry is a cooperative, group effort involving many people. Your student experiences will be ensemble in nature, giving you the opportunity to develop your understanding of the systems and procedures required for collaborative, professional behaviour.

Best practice behaviour, both as a student and in the entertainment industry, includes, but is not limited to, being punctual, prepared, respectful, and requires you to contribute actively to the work at hand.

CHANGES TO PERSONAL DETAILS

Keep us up-to-date regarding changes to your contact, address, and next of kin details by writing to vocational@nida.edu.au.

UNIQUE STUDENT IDENTIFIER (USI)

This is a 10 character code the Government uses to track your academic history and progress. NIDA is required to collect your USI for Government reporting. If you don't have a USI, visit www.usi.gov.au and follow the steps to set one up.

CHANGE OF NAME

NIDA records held and statements will be in the name you give us at enrolment. If you wish to change your name to something other than your name at the time of enrolment, you need to provide us with legal proof of your name change.

NIDA issues Qualifications and Statements of Attainment with the details linked to your USI. In the case of a 'stage name' we will record this in the NIDA database and use it when appropriate.

EMAIL

In the course offer information we sent you via email, you were provided with a NIDA email address in the format of Firstname.Surname@student.nida.edu.au.

You were also given an initial password to access your student email. Through emails, you are kept up-to-date with relevant news and information.

myNIDA

This learning management system allows you to access subject information and resources that support your learning. It also provides you with a range of interactive tools to facilitate communication, collaborative learning, assessment, and feedback with other students, teachers and peers.

The initial password we sent you in the course offer information to access your student email, is the initial password required for your myNIDA login.

MEDIA AND PUBLICITY

Publicity and social media play an important role in building NIDA's profile in the entertainment industry and in the broader community. You may be contacted by staff about opportunities to be interviewed, photographed or filmed by media.

You must not give interviews to the media – including online, print, radio and television – without first seeking permission. If you are approached for interview, photo or filming requests, contact the Director, Vocational Studies.

NIDA uses social media to provide information and encourage interaction with external followers, staff and students. If you use social channels, adhere to the following:

- only disclose and discuss information about NIDA or its activities that is not confidential and is publicly available
- take reasonable steps to ensure that the content you publish is accurate and not misleading
- ensure that the use complies with NIDA policies
- when making a statement on a matter of public interest, state that the views are your views and not NIDA's views
- be respectful and courteous in communications
- adhere to the Terms of Use of the relevant social media provider
- comply with the law, including laws about copyright, privacy, defamation, contempt of court, discrimination and harassment

In any interaction with the media, conduct yourself responsibly and in a way that will not bring NIDA, its staff, or other students into disrepute. You cannot use the NIDA logo or NIDA images without permission.

You are encouraged to submit photos, videos and stories for the NIDAcommunity Facebook page and Instagram feed as a private message or via email at marketing@nida.edu.au.

If you have questions about NIDA's Social Media policy, contact the VET Manager.

PHOTOGRAPHY /VIDEO AT NIDA

NIDA productions and activities are photographed and recorded for publicity, marketing and archival purposes. NIDA is the sole copyright owner. Recordings may be viewed in the NIDA library.

PHOTOS TAKEN BY NIDA

You are granted access to an online photo store (FotoWeb), from which you can download photos of any presentation you have been involved in during your time at NIDA. For further information contact the Department Administrator.

NIDA photos remain the property of NIDA. Students can use photos under the following conditions:

- NIDA and the photographer are both credited in accordance with instructions from NIDA Marketing Department, e.g. © NIDA 2016 Photographer Jo Bloggs (the name of the NIDA photographer is included in the properties of each photo and can be accessed by right clicking on the image file and selecting 'properties').
- images of other NIDA students, graduates or artists cannot be used without their prior written permission. Students cannot 'photoshop' other people out of a photo as this represents a breach of the moral rights of the photographer
- in order to prevent anyone from unlawfully reproducing NIDA images from a student's website or social media pages, technical protection measures such as privacy settings must be put in place and only low resolution images used

PHOTOS TAKEN BY STUDENTS

You are permitted to take photographs of your own work in NIDA productions and activities, subject to prior written permission from anyone whose image or work also appears in the photograph.

STUDENT SERVICES

ACCOMMODATION

There are a number of options available for finding accommodation in Sydney. You may wish to consider use of the range of options available through the University of NSW.

Go to www.housing.unsw.edu.au for information. Listings of all types of housing are kept up-to-date throughout the year and during vacations.

Accommodation in the immediate vicinity of NIDA and UNSW is not easy to find at short notice, and can be expensive. During the first three months of the year demand for accommodation close to UNSW and NIDA is very high, so allow at least 1 – 2 weeks before term begins to find accommodation.

You can also use myNIDA to check the Accommodation Page. Here, current students advertise rooms to rent. If you would like to put a notice here for yourself as seeking accommodation, simply click “Add a new entry” and post your details.

CHILD CARE

UNSW has two child care centres: The House at Pooh Corner on the lower campus, and Kanga’s House at 52 Barker Street Kensington. These facilities may be available to NIDA students on a user pays basis.

CLEANING AT NIDA

Contract cleaners undertake cleaning. Log on to iHelp to report any cleaning problems. Otherwise report problems to Reception.

COMPUTER LAB

A Computer Laboratory is located on the Graduate School first floor and houses:

1. a multimedia editing facility (17 Mac computers installed with Final Cut Pro and Logic media editing software and Vectorworks design software).
2. a Computer Aided Design (CAD) Studio comprising 17 PCs installed with relevant theatrical design software and a networked print server.

NIDA takes no responsibility for lost data. No data can be stored on computer hard drives. Any student work to be saved must be to an external storage medium.

To discuss access to these facilities, contact the Department Administrator.

ENVIRONMENT

You can assist NIDA in reducing its carbon-footprint by ensuring that all lights, fans, power and heaters are turned off immediately after an activity has concluded or a room vacated.

You can recycle paper, cardboard, glass and plastic in the bins provided.

GREEN ROOM

The Student Green Room is located on the first floor of the NIDA main building. You have access to a kitchen and seating areas.

IT HELP DESK (iHELP)

You can submit requests through iHelp by logging in to the IT helpdesk www.helpdesk.nida.edu.au using your student username and password.

NIDA's IT Department is available to assist you with issues related to NIDA's network and software and minor operational problems. The Department is not available to assist with problems associated with your personal computers.

JUSTICE OF THE PEACE (JP)

NIDA has staff members who are Justices of the Peace if you needs documents signed by a JP. Contact the Director, Vocational Studies for further information.

KEYS

You may be issued with keys, as appropriate via Reception. Report any keys you lose to Reception. Lost keys incur a \$25 replacement fee.

LIBRARY

The Rodney Seaborn Library is a specialist library providing a service for NIDA students, alumni, and staff. Individuals or organisations outside NIDA may access the library for reference by appointment.

The collection is focused around the needs of NIDA BFA, MFA, VET and Open Studio courses. There are some 35,000 print items in the library of which 20,000 are plays and over 50 journals are received. There is a collection of 7,000 videos (mostly DVD), and 1,500 sound recordings.

LIBRARY HOURS DURING TERMS ARE (subject to change at short notice):

- Monday to Thursday 8.30am–8pm
- Friday 8.30am–6:30pm
- Saturday 11am–2pm

FACILITIES

Computers and audio-visual equipment, along with desks, chairs, and charging pods, are provided for use within the library. For a small charge, you can access printing and photocopying facilities.

The library also has three meeting rooms equipped with tables, chairs and AV facilities which you can access after-hours via the level 2 corridor outside the library.

The library has a standalone self-checkout machine where you can borrow items automatically without needing to attend to the circulation desk. The machine also allows you to renew items, and check what you currently have out on loan.

BORROWING

As a student you may borrow 15 books – maximum 5 plays and 10 non-play texts, scores etc. for a period of two weeks at a time. You can borrow these items for a further loan period if they not required by another user.

You may borrow three videos and three CDs for a period of seven days at a time. You can reserve items if they are out on loan. You can renew items for a maximum of four times (books) or twice (DVDs/CDs) before they are required to be returned to the library.

You will be prohibited from any further borrowing if you have overdue items out on loan. Return or renew overdue items in order for you to be able to recommence borrowing.

Reference books and journals may not be taken out of the library.

LOST ITEMS

Report any items you lose to the library as soon as possible. You will be charged a replacement cost plus a processing fee.

Any item more than 30 days overdue will be deemed lost. You have to pay these charges before your borrowing can recommence.

You must return all borrowed items to the library by the end of your course and/or pay for any lost or damaged items to receive your Diploma.

ONLINE RESOURCES

The library holds a significant collection of online resources and specialist databases, including Drama Online, Digital Theatre Plus, australianplays.org, and Berg Fashion Library. E-books are available to be read and downloaded from home, through the library catalogue.

The library administers DVC, an online video streaming service which is accessible to students within NIDA.

You can only view NIDA archival videos in the library. Individuals outside NIDA require permission to access these materials.

LIBRARY CARD

Your NIDA student card doubles as a library card. Bring this card with you to the library whenever you wish to borrow.

Your card number allows you to log into the catalogue where you can renew borrowed items. Your PIN or password is the last four digits of the card number.

You are given the option of changing your PIN to something more secure after you've logged in. These same credentials are used to log in to read e-books via the library **LOCKERS**. There are lockers available to you on request and a key can be provided during the first week of term.

LOST PROPERTY

Make initial inquiries regarding lost property at Reception. If you find property, which you assume is lost or stolen, hand it to Reception.

MAIL

Student mail may be addressed to NIDA. The postal address is:

c/- NIDA
UNSW
SYDNEY NSW 2052

Student mail is placed in alphabetically marked pigeon holes in the foyer.

NIDA takes no responsibility for lost mail. If you want to mail items out relating to NIDA business you may do so at Reception, for placement in the mailbag. Personal items may only be mailed if they carry a valid Australian stamp.

MONEY AND VALUABLES

NIDA takes no responsibility for losses or theft of money or possessions. You are urged to carry money, purses, wallets, jewellery and other valuable items with you.

Do not leave valuable items in lockers, class or changing rooms. Clearly label items, have equipment engraved if possible, record any serial numbers and if possible, do not bring valuable items to NIDA.

NURA GILI CENTRE FOR INDIGENOUS PROGRAMS

Nura Gili provides support and information for Aboriginal and Torres Strait Islander students at UNSW and NIDA.

The centre is located at UNSW at Balnaves Place, Level LG, Electrical Engineering Building G17. For information, visit www.nuragili.unsw.edu.au

OPAL CONCESSION CARD

You are eligible to apply for a rail, bus and ferry concession card. You can fill in an application form which on your first day.

To be eligible for concession travel, you must

- be a full-time student, attending day classes
- be aged 16 years or more
- not be engaged in full-time business or employment

When using concession travel privilege

- carry your concession card, and show it when buying tickets or when asked by any authorised State Rail, State Transit or Department of Transport staff member
- don't give or lend your card to any other person

PARKING

BIKES

There is a bike compound at the Northern end of the building near the Service Station. If you intend to use this facility, obtain the combination code from Vocational Studies and use a padlock and chain to secure your bike. NIDA cannot be held responsible for the theft of bicycles.

CARS

There is no parking available at NIDA for student vehicles.

PHONES AND MESSAGES

NIDA Reception cannot take messages for students except in cases of emergency. Phones in learning /teaching spaces can be used to reach other extensions within NIDA, but cannot make outside calls.

You can make emergency calls to Police, Fire and Ambulance from internal phones by dialling 888 or dial '0' to get an external line, then '000'.

ROOM USE OUTSIDE OF SCHEDULED CLASSES

If you require access to a learning space outside of scheduled classes, contact the Department Administrator.

STUDENT COUNCIL OF NIDA (SCON)

SCON is run by a student committee, elected by the student body.

The Committee comprises students from courses, who represent the student body at meetings with the senior staff of NIDA.

It is an association representing all NIDA students. In order to receive all the benefits of SCON, students have the option of joining and paying an annual membership fee.

The tasks and aims of SCON are to:

- allow the student body representatives to participate in any discussions and decisions on behalf of their peers and to keep the student body appropriately informed
- give students an arena to discuss, confidentially with their peers, any suggestions, problems, grievances or interests which may arise while a student at NIDA
- promote a positive relationship between NIDA employees, staff and students of all courses
- give students moral, technical and legal support in regard to any disciplinary or assessment disputes
- promote friendship, respect and support among students at NIDA through organising events that bring the student body together

For further information contact SCON President.

STANDARD ROOM SET-UP

NIDA has a standard room set-up for each of its learning spaces. To ensure the efficient use of space, students and staff must return the room to the set-up in which it was found.

STUDENT CARD

You will be issued with a combined security, identification and NIDA Library card, which you require for internal access during term. This card will be programmed to provide access to learning /teaching spaces, as appropriate.

The card is official confirmation of status as a full-time student at NIDA. Presentation of this card should be sufficient to secure a student concession from appropriate venues and outlets.

TICKETS TO PROFESSIONAL PRODUCTIONS

Throughout the year, you may be offered complimentary tickets to offsite productions and events. Offers will come to you via your student email, or will be posted in a Green Book at Reception.

UNSW STUDENT ORGANISATION - ARC

Arc's activities and services include food and retail services, student support, student resources and activities, student development, student media, entertainment, clubs and student representation. You can become a member - for further information visit www.arc.unsw.edu.au

VISITORS TO NIDA

Requests for non-NIDA staff or students to be involved in any form of NIDA activity must be referred for permission in advance to the Director, Vocational Studies.

Visitors beyond the public foyers must be escorted. This is for safety, security, insurance and emergency purposes. Do not leave visitors unattended.

WIFI

Wireless access is available in most parts of the NIDA building using your myNIDA login credentials.

HEALTH AND WELFARE

COUNSELLING

The Counselling Service of UNSW provides services to NIDA students, either on the UNSW campus from Monday – Friday for most of the year or at NIDA on Fridays usually from 8.30 am to 3.30 pm during NIDA term time.

Counsellors offer assistance with study problems, planning, decision making, problem solving, social and emotional development and dealing with grievances. Appointments are offered at the UNSW campus office (Level 2, East Wing, Quadrangle Building) between 9am and 5pm Monday - Friday. Appointments may be made by calling 9385 5418.

To make an appointment for the counsellor located at NIDA each Friday, call the Counselling Service on 9385 5418 after 8.30am or email counselling@unsw.edu.au

After 10.30am on Friday, any student wishing to make an appointment with the counsellor for that day can make a note on the schedule on the door of the counsellor's office, located near the Education Office, along from Reception.

DENTIST

There is a private dental surgery on UNSW campus that provides dental treatment for students, located on the ground floor, Quadrangle Building (enter via University Health Service). Phone: 9313 6228. If you have a Health Care Card you are entitled to free dental treatment at the Sydney Dental Hospital, 2 Chalmers St, Surry Hills: 9293 3233.

MEDICAL CENTRE

The University Health Service is a general medical practice located in the ground floor of the UNSW Quadrangle Building. Male and female doctors are available.

There are also part-time psychiatrists and a part-time orthopaedic surgeon who see patients on referral. Medical consultations for NIDA students and OHSC card holders are Bulk Billed.

Opening hours: Monday to Friday: 8.15am to 5.30pm
Phone: 02 9385 5425; email unihealth@unsw.edu.au.

SECURITY

Random patrols are conducted by Operations Department staff and a comprehensive patrol occurs before 11pm. Video CCTV surveillance cameras are in operation 24 hours a day.

Be mindful of security and safety when leaving NIDA, particularly at night. If possible, walk with others, rather than alone.

The [UNSW Security Services](#) is a good contact point for any incident or emergency near campus. They will coordinate any emergency response - 24 hours a day, 7 days a week:

- For general enquiries phone: 9385 6000
- For emergencies phone: 9385 6666

UNSW Security Services also provide safety escorts, the night shuttle bus and help points. For further information visit <https://student.unsw.edu.au/safety>

SPORT AND RECREATION

The Fitness and Aquatic Centre, UNSW provides recreational programs and facilities. The centre has squash courts, a 50 metre indoor heated swimming pool, basketball court, indoor cycling studio and fitness studio.

The program of classes includes different types of aerobics, pump, circuits, pilates, swimming and yoga.

You can join the Fitness and Aquatic Centre at the UNSW student rate. The centre is located on the Lower Campus adjacent to High Street. Phone 02 9385 4881 or visit www.unsw-ymca.org.au

LEGAL AID

The UNSW student organisation, Arc, employs a solicitor to provide legal advice to Arc members. To arrange an appointment, contact or visit the Arc office at:

Arc Precinct
Level 3, Basser College (off Basser Steps), UNSW
Phone: 02 9385 7700
Email: advice@arc.unsw.edu.au
Web: www.arc.unsw.edu.au

The Kingsford Legal Centre is run by the UNSW Law Faculty. These resources may be made available to you under certain circumstances. It is funded by UNSW and other legal groups and is an attachment of the Law School of UNSW.

Eligibility criteria include residence in the area and inability to afford a solicitor. The Centre handles most general legal work and specialises in the area of discrimination. To arrange an appointment, contact or visit the office at:

The Law Building
Building F8, Union Road (Access Gate 2 off High Street)
Tel: 02 9385 9566
Email: legal@unsw.edu.au
Web: www.law.unsw.edu.au

USEFUL CONTACTS

NIDA

Phone: 02 9697 7500 Fax: 02 9662 7415

Street address: 215 Anzac Parade, Kensington NSW 2033

Postal address: NIDA, UNSW, Sydney, NSW 2052

AMBULANCE, POLICE, FIRE 000

WHEN CALLING AMBULANCE, POLICE, FIRE FROM A NIDA INTERNAL PHONE, DIAL 888.

ABORIGINAL MEDICAL SERVICE REDFERN

Counselling service available

Phone: 02 9319 5823

Address: 36 Turner Street, Redfern NSW 2016

Email: amsredfern@amsredfern.org.au

ANTI-DISCRIMINATION BOARD OF NSW

Postal address: PO Box A2122, Sydney South 1235

Street address: Lvl 4, 175-183 Castlereagh Street,
Sydney, NSW 2000

Phone: 02 9268 5555

Email: adbcontact@agd.nsw.gov.au

Web: www.antidiscrimination.justice.nsw.gov.au

CENTRELINK

Youth and Student Services Line: 13 24 90

ABSTUDY Line: 1800 132 317

HUMAN RIGHTS AND EQUAL OPPORTUNITY COMMISSION

Complaints Information Line: 1300 656 419

General Enquiries and Publications: 1300 369 711

Address: Level 3, 175 Pitt Street, Sydney NSW 2000

Web: www.humanrights.gov.au

PRINCE OF WALES HOSPITAL

Phone: 02 9650 4000

Address: Barker Street, Randwick NSW 2031

UNSW HEALTH SERVICE

Phone: 02 9385 5425

Address: Ground Floor, Quadrangle Building, UNSW

Email: unihealth@unsw.edu.au

Web: www.healthservices.unsw.edu.au

UNSW INTERNATIONAL STUDENT SERVICE

Address: Ground Floor, John Goodsell Building, F20

Phone: 02 9385 5333

Web: www.international.unsw.edu.au

UNSW LEARNING CENTRE

Phone: 02 9385 2060

Address: Lower Ground Floor, North Wing, Chancellery Building, UNSW
Learning Centre appointments at NIDA take place in the library

Email: learningcentre@unsw.edu.au

Web: www.lc.unsw.edu.au

UNSW STUDENT EQUITY AND DIVERSITY UNIT

Address: Ground Floor, Goodsell Building, UNSW

Phone: 02 9385 4734

Email: seadu@unsw.edu.au

Web: www.student.unsw.edu.au/disability

UNSW STUDENT ORGANISATION – ARC

Address: Arc Precinct, Level 2, Basser College (off Basser Steps), UNSW

Phone: 02 9385 7700

Email: reception@arc.unsw.edu.au

Web: www.arc.unsw.edu.au

UNSW STUDENT COUNSELLING

Address: Level 2, East Wing, Quadrangle Bldg, UNSW

Phone: 02 9385 5418

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